

EMERGENCY NUMBERS

Police	000
Lifeline	13 11 14
Kids' Helpline	1800 551 800
Parentline	13 22 89
Safe Steps (Family Violence Response Centre)	1800 015 188

Empowering families



Protecting Your Privacy: camcare.org.au/privacy

Valuing Diversity: camcare.org.au/diversity

Ashburton

📍 4 Y Street,
Ashburton, VIC 3147

☎ 9809 9100

✉ camash@camcare.org.au

Camberwell

📍 51 St Johns Ave,
Camberwell, VIC 3124

☎ 9831 1900

✉ camcare@camcare.org.au

🌐 camcare.org.au



It's not always easy being a parent, and family life can be complicated. Camcare aims to strengthen and support families with resources and strategies that build safety and stability, even in the most difficult of times.

Our qualified Integrated Family Services team works together with family members to help vulnerable and at-risk children and young people by addressing parenting difficulties and other stressful issues.

WHO WE HELP

This service is aimed at families:

- » where risk indicators are present
- » with children and young people from prebirth - 18 years
- » living in Boroondara, Monash, Whitehorse or Manningham

Complaints, Integrity and Privacy Unit (CIPu)
GPO Box 4057, Melbourne VIC 3001
Telephone: 1300 884 706
Fax: 9096 9218
Email: complaints.reception@dhs.vic.gov.au

HOW TO ACCESS FAMILY SERVICES

Families can be referred to Camcare by the local ChildFIRST team, a Victorian Government funded service which provides information, and links families to the services that meet their needs. Families in **Boroondara, Whitehorse, Monash and Manningham** should contact the local **ChildFIRST team on 1300 762 125**.

If you need advice first, contact the **Camcare Family Services Team Leader on 9809 9100**.



HOW WE HELP

WE COME TO YOU

Integrated family support caseworkers visit families at home or in the community.

FINDING A PATH FORWARD

Our caseworker will collaborate with the family to develop clear goals, which will be regularly reviewed to ensure we all agree that support is targeted and effective, and meets the family's needs.

CUSTOMISED PLAN

Each family member is treated according to their own unique needs, with an emphasis on parenting and the safety, stability, development and wellbeing of children.

STAYING POSITIVE

Parents are encouraged to use positive strategies to manage the behaviour of their children and young people.

BUILDING ROUTINES

We support the family in devising household routines that work for everyone.

SUPPORT NETWORK

We link each family with the appropriate professional and community services to address a range of needs. We provide case management for families with lots of services in their lives.